

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Richard (nmi) Braun, et al.
Title: REMOTE MANAGEMENT UTILITY

Mail Stop Patent Application
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

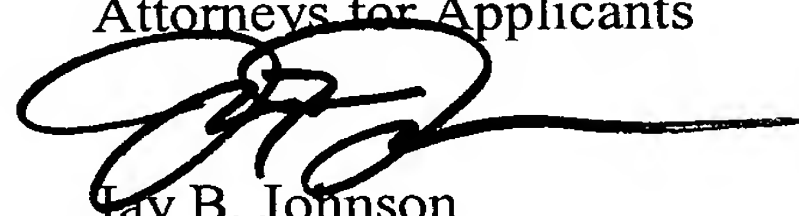
INFORMATION DISCLOSURE STATEMENT

Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. Copies of the references are enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. § 1.97(g) and (h), no representation is made that these references qualify as prior art or that these references are material to the patentability of the present application.

Since the present Application was filed after June 30, 2003, a copy of any U.S. Patent and any U.S. Patent Application Publication cited on the attached PTO Form 1449 is not being submitted with this Information Disclosure Statement pursuant to the July 11, 2003 waiver of 37 C.F.R. § 1.98(a)(2)(i) by the U.S. Patent and Trademark Office.

Respectfully submitted,

BAKER BOTTS L.L.P.
Attorneys for Applicants



Jay B. Johnson
Reg. No. 38,193

Date: September 29, 2003

CORRESPONDENCE ADDRESS:
2001 Ross Avenue, Suite 600
Dallas, TX 75201-2980
Tel. 214.953.6431; Fax. 214.661.4431

Customer Number:

05073

| | | | | | | | |
|--|----|-------------------------------|-------------|---|--------------|-----------------------------------|--------------------|
| PTO-1449 | | Application No. Unassigned | | Applicant(s) Richard (nmi) Braun, et al. | | | |
| Information Disclosure Citation in an Application | | Docket Number 073897.0145 | | Group Art Unit Unassigned | | Filing Date September 29, 2003 | |
| | | U.S. PATENT DOCUMENTS | | | | | |
| | | DOCUMENT NO. | DATE | NAME | CLASS | SUBCLASS | FILING DATE |
| | A. | 2002/0112038 A1 | 08/15/2002 | Hessmer et al. | 709 | 220 | 09/14/2001 |
| | B. | 6,415,288 B1 | 07/02/2002 | Gebauer | 707 | 10 | 11/09/1998 |
| | C. | 6,415,324 B1 | 07/02/2002 | Cromer et al. | 709 | 229 | 02/19/1999 |
| | D. | 6,289,378 B1 | 09/11/2001 | Meyer et al. | 709 | 223 | 10/20/1998 |
| | E. | 6,256,635 B1 | 07/03/2001 | Arrouye et al. | 707 | 102 | 05/08/1998 |
| | F. | | | | | | |
| | G. | | | | | | |

| | | | | | | | | |
|--------------------------|----|---------------------|-------------|----------------|--------------|-----------------|--------------------|-----------|
| FOREIGN PATENT DOCUMENTS | | | | | | | | |
| | | DOCUMENT NO. | DATE | COUNTRY | CLASS | SUBCLASS | TRANSLATION | |
| | | | | | | | YES | NO |
| | H. | | | | | | | |
| | I. | | | | | | | |

| | | | |
|----------------------|----|---|-------------|
| NON-PATENT DOCUMENTS | | | |
| | | DOCUMENT (Including Author, Title, Source, and Pertinent Pages) | DATE |
| | J. | "Windows 2000 Centralized Management", White Paper, Microsoft Windows 2000, http://www.microsoft.com/windows2000/techinfo/howitworks/management/cmover.asp , 3 pages. | 02/10/2000 |
| | K. | "Windows 2000 Centralized Management", White Paper, Microsoft Windows 2000 Server, ©2000, 16 pages. | 2000 |
| | L. | Kaiser, John, "Step-by-Step Guide to Remote Assistance", Operating System, http://www.microsoft.com/technet/prodtechnol/winxp/pro/maintain/rmassist.asp?frame=true , 13 pages. | 07/2001 |
| | M. | Using Remote Assistance, "Get Help When You Need It", Microsoft Windows ^{XP} , http://www.microsoft.com/windowsxp/pro/using/howto/gethelp/remoteassist/default.asp , 2 pages. | 08/24/2001 |
| | N. | Using Remote Assistance, "Start a Session from Windows Messenger", Microsoft Windows ^{XP} , http://www.microsoft.com/windowsxp/pro/using/howto/gethelp/remoteassist/viaim.asp , 3 pages. | 08/24/2001 |
| | O. | Using Remote Assistance, "Start a Session with E-Mail", Microsoft Windows ^{XP} , http://www.microsoft.com/windowsxp/pro/using/howto/gethelp/remoteassist/viaemail.asp , 3 pages. | 08/24/2001 |
| | P. | Using Remote Assistance, "Start a Session by Sending a File", Microsoft Windows ^{XP} , http://www.microsoft.com/windowsxp/pro/using/howto/gethelp/remoteassist/viafile.asp , 3 pages. | 08/24/2001 |
| | Q. | "Remote Assistance FAQ for General Users", Microsoft Windows ^{XP} , http://www.microsoft.com/windowsxp/pro/using/howto/gethelp/remoteassist/rafaq-general , 4 pages. | 12/11/2001 |
| | R. | | |
| | S. | | |

| | |
|---|------------------------|
| EXAMINER | DATE CONSIDERED |
| EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant. | |